

TERMS & CONDITIONS OF PURCHASE OF A WECASH MERCHANT SUBSCRIPTION OR SERVICE

Please read the following terms and conditions of purchase of WeCash subscriptions and website services carefully before using a WeCash system or buying WeCash subscriptions. By using WeCash's system service and by agreeing to purchase a subscription for our WeCash system services, you declare that you have read, understood and accepted these terms and conditions. If you do not agree with these terms and conditions please do not use the WeCash online products and system services.

COMPANY INFORMATION

WeCash (here after "WeCash")

WeCash, a Brand/Product Wholly Owned by GOSMAC SDN BHD

No. 67-A, Jalan Pandan Indah 4/3A

Pandan Indah, 55100 Kuala Lumpur, MALAYSIA

Phone: +6(03) 4294 1600

Email: merchantsupport@wecash.my (If you are already a WeCash Merchant and contact us, we request you include your WeCash Merchant Name & ID in your email, and email us from the email address you used to activate your WeCash Merchant Account initially.)

PAYMENT

All payment relates directly to the WeCash Merchant subscription and all additional purchases and product features that fall under this subscription. A description of the subscription being purchased, the price of the subscription and the duration of the subscription is stated at the time of purchase.

Your WeCash Merchant Account subscription is set to renew automatically at the regular subscription price to ensure that your WeCash Merchant Account is uninterrupted and does not expire. This means that you will automatically be charged 10 days before the expiration date of the WeCash Merchant Account subscription period.

If we are unable to automatically renew your subscription we will inform you by email 30 days before your WeCash Merchant Account subscription expires. You will then be asked to login to WeCash System and make the payment for the next subscription period.

PRODUCTS, SERVICES AND ACCESS

As a WeCash Merchant you are at all times granted access to the free WeCash System platform. WeCash Merchant can gain access to the WeCash Merchant System platform when WeCash Merchant has registered a subscription payment. When a payment is made using online payment systems e.g. a credit card, you will have immediate access as soon as your payment has been verified & your WeCash Merchant Account is being activated. Other payment types may take some days to process before access is granted.

WeCash Merchant subscribers have NO right of cancellation after the subscription has been purchased and NO refund is allowed after the subscription account has been activated.

Please note that the online product purchased is only for use by the WeCash Merchant and may not be shared or lent out by password sharing, transferred, resold or in any other way redistributed.

WeCash reserves the right to suspend and/or terminate any purchase of online products if WeCash discovers that third parties are using promotional offers for unauthorized financial gain or commission.

Downtime means periods of unavailability or limited availability of the WeCash online service. WeCash does not guarantee availability of the service and cannot be held responsible for any downtime or difficulties in accessing the service, which can occur occasionally for updates and maintenance. Furthermore WeCash is not responsible for any downtime caused by third party providers, Internet providers etc. or for downtime caused by Force Majeure.

WeCash reserves the right to change these Terms and Conditions. WeCash reserves the right to change subscription prices at a minimum of fifteen (15) days notice. We reserve the right to require you to change your login details whether for security or any other reason.

Complaints

If you are not satisfied with a decision made by our customer service, please resend your complaint and include the answer from customer service and the reason why you disagree with their decision.

Please send your complaint to complaint@wecash.my.

To best assist you, we kindly ask that you send your complaint from the same email address as you used to contact customer service.

Please note that only cases that have already been answered by our customer service will be accepted by our complaints department. All other inquiries will be forwarded to our customer service at merchantsupport@wecash.my.

Please allow up to 3-5 working days for a reply from the complaints department.

TERMS & CONDITIONS for using the WeCash product

You hereby agree that you will only use the service strictly in accordance with this Agreement, and specifically that you will provide accurate and complete information in connection with establishing your WeCash Merchant Account.

PLEASE NOTE: Your WeCash product is provided under the absolute condition that it may not be used to publish or support offensive content of any kind. This includes unsolicited commercial emailing, bulk emailing, defamatory speech, distribution of Internet viruses, worms, Trojan horses and other destructive activities, pornography, adult content, stalking or abusive postings. You will not violate any laws in using the service. All content that WeCash deems offensive will be deleted immediately and without notice regardless of the subscription status of your WeCash product or service. WeCash will not issue any refund for a WeCash Merchant Account that has been terminated for a violation of the above terms.

You agree that you will not use your WeCash product to solicit passwords or other personal information from third parties for any unlawful or fraudulent purpose. You agree that you will not falsely impersonate any person or entity or misleadingly represent your relationship to any person or entity. You agree that you will not present or send "spam".

You agree that you are solely responsible for all content (data, text, software, music, sounds, images, photographs, graphics, video, messages, files or any other type of content) that you post on your WeCash Merchant Account and that you are responsible for ensuring that your content does not infringe local or International copyright laws in any way. WeCash does not monitor or review content and is not liable in any way for the quality or nature of the content you have posted. WeCash is not responsible for any content you have posted on your WeCash Merchant Account and cannot be held liable for any claim by you or any third party content owners.

If your content does not breach the terms and conditions, you are free to publish posts to your WeCash Merchant Account wherever you choose and there are no publication restrictions on your WeCash Merchant Account. You are not permitted to use your WeCash Merchant Account to display photos that are published on third party websites.

WeCash cannot be held liable by you or any third party for loss or misuse of content, or for direct or indirect financial loss in connection with any content misuse of whatever nature.

WeCash cannot be held liable for misuse of your password, whether caused by your negligence, or by the password or WeCash being hacked.

WeCash reserves the right to grant the police or a court of law access to the content you have posted on your WeCash Merchant Account. In the event that WeCash believes that a WeCash Merchant Account contains illegal content (e.g. child pornography etc.) or facilitates or takes part in illegal activities, WeCash reserves the right to suspend or terminate your WeCash Merchant Account without prior notice and inform the police of the illegal content/activity and your identity.

WeCash reserves the right to terminate or suspend access to our services and/or block your WeCash Merchant Account without prior notice.

WeCash reserves the right to delete an inactive WeCash Merchant Account and all posted content 1 month after a subscription expires. This means that a WeCash Merchant Account owner has a 1 month period after the expiration date of the subscription to renew the subscription.

WeCash cannot be held directly or indirectly responsible for any loss of any kind in connection with terminating and deleting WeCash Merchant Account. WeCash cannot be held responsible for any loss of any kind in the event that the WeCash service is partly or wholly unavailable.

By registering to WeCash and providing your email address, you expressly agree to receive promotional content from WeCash, by email, from time to time. If you wish not to receive such promotional content / notices, you may notify WeCash at any time or unsubscribe directly in our emails. Note that there are certain communications from us, you cannot unsubscribe, including notices of transactions on your account.